

Teaching with Zoom

Prepare for Zoom instruction

- Master Zoom. Learn the nuances, including chat, breakout rooms, screen sharing and more.
- Familiarize host controls and meeting settings. Determine whether you'll include other hosts or
 co-hosts, mute participant microphones (muting recommended for large groups) or record the
 session for use at a later time. (See <u>Host Controls</u>, <u>Managing participants in a meeting</u>, and
 recording).
- **Test your audio & video.** Be sure light is on your face and that your background and desktop are free of distractions. Practice looking at your webcam, not the screen when you present. Practice sharing your screen. (See <u>Testing computer or device audio</u> and <u>Share Screen</u>).
- Hold a Zoom Training with the Logistics Team and contributing participants
 - Share session logistics with the other participating facilitators.
 - o If you are leading/ hosting the session, facilitating and or moderating, discuss protocols and session activity flow.
 - Who starts/ ends the sessions?
 - Is it being recorded? Who is recording it?
 - How are the groups divided (on the fly, pre-assigned)
 - Does one manage the technical aspects while the other leads the activity?
 - Admitting students into the meeting / assigning (on the fly) breakouts
 - Will you be sharing your screen (slides, whiteboard and or polling)?
 - See Zoom <u>Share Screen</u> and <u>Screen Sharing a PowerPoint</u> Presentation).
 - See Zoom <u>Polling</u>.
- Have ZOOM practice sessions (dry runs). Set-up a dry run for faculty & moderators with the Logistics Team.
 - Hold virtual practice session with all facilitators / participants and volunteers (Contact zoomlogistics@lists.wayne.edu) to set-up.
 - Join a "test" meeting Zoom
- Anticipate potential challenges including the possibility that students don't have ideal
 connections and aren't able to hear and see everything perfectly. (include what should faculty/
 students do if technical issues arise)
 - Consider making session materials available in advance in Canvas, etc. so that students can access the content, for example screen sharing does not work.
 - Be flexible. If for some reason a cannot login or get placed in a Breakout room, consider conducting personal sessions with that student(s) yourself.



Use screen sharing to share your screen or slides as you speak

(See Share Screen and Screen Sharing a PowerPoint Presentation).

- **Display an agenda** at the start of the class session so that students know what to expect of the shared time together.
- Narrate the material that you're displaying visually on the screen. Just as you might read materials aloud in class, read screen material that you share on-screen just in case students are not able to see essential text.
- **Post discussion questions in your slides** so these can be visible to students who may have a slow Internet connection or who may struggle to hear the audio.

Use the chat tool to connect regularly with students during meetings

(See In-Meeting Chat).

- Use chat to **troubleshoot technical problems** at the start of a meeting. If you have a TA who can support the class instruction with technical help, this would also be a good person to respond to troubleshooting tips in the chat.
- Check the chat often to identify student questions and areas of interest or confusion. For larger classes, assign a TA to moderate the chat and make sure important questions and comments are addressed. Even for smaller classes, it may be worthwhile to ask a student (or two) to take on special roles as "chat monitors" to voice if there are questions that arise that the instructor has missed.
- Use chat to engage students in discussion. Pause often during a lecture to ask a question and invite students to answer or comment. "Call on" students with a text question or comment to elaborate.

Use active learning and collaboration tools to make the class more interactive

- Use **polling tool within Zoom** to collect student responses, and then share results with both inperson and online students. (See <u>Polling for Meetings</u>).
- **Use breakout rooms** to help students talk in smaller groups, just as they would do break-out groups in a larger class environment. As the instructor, you can visit the breakout rooms, broadcast messages to various rooms, and end the breakout sessions when it is time to regroup. (See <u>Getting Started with Breakout Rooms</u> and <u>Managing Video Breakout Rooms</u>).
- Consider asking students to work together as a large group or breakout groups in Microsoft Teams and or a shared document. Ask students to use Zoom to collaborate or present.
- Wayne State University students are automatically licensed to a Zoom account which they can
 use to host their own meetings for collaborative learning. Please direct them to visit the <u>WSU</u>
 Zoom Portal and sign in there with their WSU AccessID and associated password.
- Students, like instructors, can use Zoom to give real-time presentations in a synchronous meeting or to record video presentations. Recordings can also be made available in Canvas through Echo360. Contact SOM AV & Media Productions Team.



Recommended Resources

- Zoom Video Tutorials
- Zoom Recorded Training Sessions
- Zoom in the Classroom (WSU-SOM): Training & Support Resources
- Stanford University <u>Teaching Effectively in Times of Disruption</u>
- University of Minnesota Zoom: Teach Online Class Sessions
- University of Oregon <u>You can't do that remotely! Or can you?</u>
- Zoom Tips & Tricks for Teachers Educating on Zoom (PDF)